



COVID-19 OPERATIONAL UPDATE

No impact to Operations; Enhanced Safety Protocols



May 2020

Matson Logistics Customer Support Centers, Offices, and Warehouses are operating normally, or under the "Essential and Critical Business" designation in areas of restricted travel.

These locations service our highway, intermodal, refrigerated, LTL, and warehousing and distribution customers.

Our international supply chain services and Expedited LCL Service from Asia to North America are also operating as scheduled.

State-mandated shelter-in-place orders do not impact our operations.

As part of a designated "Critical Infrastructure Industry," we have a special responsibility to maintain normal work schedules to the best of our ability.

If new restrictions are imposed, Matson Logistics will comply with all regulations in place at the time and advise customers of any service changes in a timely manner.

WHAT WE CONTINUE TO DO

Enhanced Cleaning and Sanitation. Restricted Facility Access. Facilities have implemented deeper and more frequent cleanings and are equipped with sanitizers and disinfectants. Offices have adopted a "No Visitor" policy and have stringent access procedures for drivers, delivery personnel, etc.

Monitor Employee Health. We are monitoring the health of our employees and asking them to immediately self-report any changes in their health. Employees are practicing enhanced hygiene techniques and have been trained to maintain appropriate physical distance.

Maintain Matson Vessel Schedules. Matson continues to operate all Hawaii, Alaska, Guam, and

South Pacific service schedules without interruption. Ports are working normally and we expect no disruptions.

We are committed to taking all appropriate steps to ensure the continuation of services, including the deployment of reserve vessels if necessary to continue meeting the needs of our customers.

Matson vessel service updates are on our [website](#).

Communicate with Vendors and Partners.

Matson Logistics is in close and consistent communication with our intermodal and OTR service providers and carriers to minimize any negative impact to our transportation network.

WE ARE HERE TO HELP

If you need help to expedite and manage your shipments during this supply chain disruption, we can provide you with:

- Highway and Intermodal transportation across North America
- Warehousing, Distribution, and Value-Added Services on both coasts
- Supply Chain and Expedited LCL from Asia

www.matsonlogistics.com