



TransFRESH Corporation's MA & CA servicing procedures.

All Modified and Controlled Atmosphere service and leak test requests in the Oakland and Long Beach areas will require **advance 24 hours notification prior to delivery/servicing of containers to TF service provider locations.** Notification/information will need to be sent and coordinated through our Customer Service office located in Salinas – California.

1. The following information will be **required from shipping lines 24 hours prior** to leak test :
 - Container number
 - Location of container (Row)
 - Type of service (CA or MA)
2. The following information will be **required from trucking companies, shippers and shipping lines 24 hours prior** to assigning a TF reservation number for **CA or MA** servicing:
 - Booking sheet (shipping line)
 - Container number (shipper/trucking company)
 - MA or CA shipper (shipper/trucking company)
 - Destination (shipper/trucking company)
 - Commodity (shipper/trucking company)
 - Booking Number (shipper/trucking company)
 - Vessel & Voyage (shipper/trucking company)
 - ETA (shipper/trucking company)
3. After above information has been confirmed **We will assign a TF reservation number for individual loads. Following are contact options:**
 - Tel: 1-831-772-6086 or 1-800-421-2328x6086
 - Fax: 1-831-772-6090
4. Service location, along with TF reservation number, will be assigned to each container. TF reservation number must be presented to the service provider upon arrival. **Please be sure reefer unit and generator (underslung) work properly in order to avoid delays or additional arrangements.**

TF Service Provider's addresses:

OAKLAND:

Three Harbors
Tide Water St.
Oakland, CA

LONG BEACH:

Three Harbors
2300 West Willow
Long Beach, CA.

For Technical and Operational issues please call

1-510-589-5077