

# *Matson's Guaranteed Expedited Service from China*



Guaranteed Delivery Date • Money-back Guarantee • Fast Transit • Reliable Service

# MATSON'S GUARANTEED EXPEDITED SERVICE FROM CHINA

Matson offers expedited service with a guaranteed delivery date for full container loads from Shanghai and Ningbo, as well as Xiamen beginning May 24, to select U.S. markets. Our China-Long Beach Express Service comes with a guarantee option for customers looking for fast, industry leading, reliable transit time to the U.S. West Coast and select inland locations.



The guarantee option comes with a money-back service guarantee\* and is available for these three destination services:

- **Port to Port:** Shanghai, Ningbo and Xiamen to Long Beach. Matson offers our current fast and reliable ocean service combined with our guarantee.
- **Port to Rail Yard or Door:** Shanghai, Ningbo and Xiamen to select U.S. markets. Matson Navigation and Matson Integrated Logistics will provide expedited transportation of ocean containers from China to select inland destinations.

For more information about Matson's service from China and the Guaranteed Expedited Service, please contact your Matson representative. Or call Matson's customer service at **1-877-244-6202**, or visit our website at [www.matson.com](http://www.matson.com)

## Guaranteed Expedited Service Transit Times from China

### ▶ FROM SHANGHAI:

Destination City	Port to Port	Port to Rail Yard	Port to Door (w/transload)
Long Beach, CA	10 days	-	-
Atlanta, GA	-	17 days	17 days
Chicago, IL	-	14 days	15 days
St. Louis, MO	-	18 days	17 days
South Kearny, NJ	-	17 days	17 days
Philadelphia, PA	-	20 days	16 days
Memphis, TN	-	15 days	15 days
Dallas, TX	-	14 days	14 days
Houston, TX	-	17 days	16 days

### ▶ FROM NINGBO:

Destination City	Port to Port	Port to Rail Yard	Port to Door (w/transload)
Long Beach, CA	12 days	-	-
Atlanta, GA	-	19 days	17 days
Chicago, IL	-	16 days	15 days
St. Louis, MO	-	20 days	17 days
South Kearny, NJ	-	19 days	17 days
Philadelphia, PA	-	22 days	16 days
Memphis, TN	-	17 days	15 days
Dallas, TX	-	16 days	14 days
Houston, TX	-	17 days	16 days

### ▶ FROM XIAMEN:

Destination City	Port to Port	Port to Rail Yard	Port to Door (w/transload)
Long Beach, CA	14 days	-	-
Atlanta, GA	-	21 days	21 days
Chicago, IL	-	18 days	19 days
St. Louis, MO	-	22 days	21 days
South Kearny, NJ	-	21 days	21 days
Philadelphia, PA	-	24 days	20days
Memphis, TN	-	19 days	19 days
Dallas, TX	-	18 days	18 days
Houston, TX	-	21 days	20 days

Guaranteed Expedited Service from China also is available to other points within the U.S.

#### \*Matson's Guarantee

Matson will provide a guaranteed delivery date to eligible shipments moving in our China-Long Beach Express Service and tendered under the Guaranteed Expedited Service (GES) option. If a guaranteed shipment is not delivered by the guaranteed delivery date, Matson will automatically refund the agreed upon percentage of the freight charges, excluding fuel surcharges and accessorial charges.

Full terms and conditions for the GES can be viewed on Matson's website at [www.matson.com](http://www.matson.com).